

Create your Patient Access account

- On the Patient Access sign in screen, select Register now.
- Enter your personal details.
- Enter your account details.
- Accept the Terms and Conditions.
- Select Create account.
- Your account has been created.
- Verify your email address. Now your account has been created you must verify your email address. An email will be automatically sent to the email address you registered your Patient Access account with. This will provide you with a link to verify your account. The verification email will expire in 24 hours. If you have not verified your email address within 24 hours, you can click Re-send verification email to send a new link to your email address.
- Once you have clicked on Verify my email address in the verification email that was sent to you, you can then click Sign in to Patient Access.
- Next choose Link your GP practice (to link to your practice).
- Use the registration letter that you have received to link to your practice.
- Enter the practice postcode or name of where you are currently registered.
- Select Search.
- Select your practice from the list provided.
- Select Continue.
- Below the question 'Have you received a registration letter from your practice?', select Yes.
- Enter the Linkage key (which is recorded on the registration letter).
- Enter the Account ID (which is recorded on the registration letter).
- Select Confirm.
- Check your personal details and enter either your house number, flat number, or street number, then select Continue.
- Note: The personal details must match the details held by your practice.
- Confirm (enter) your password, then select Link Account.
- On the confirmation screen, select Done.
- Your account has been linked to your practice.