

# HILLVIEW MEDICAL CENTRE

**DR JJ WELLS  
DR PR LOCKE  
DR EL GILES  
DR TD LEE**

**Practice Manager: Ms Linda Pratt**



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Welcome to Hillview Medical Centre.

Please complete the enclosed New Patient Questionnaire and Registration Form for any child aged 16 and under. **Until this is completed you will not be registered at the Practice.**

It is very valuable for us to get some information before we receive your records from your previous GP, as this can take many weeks. We can also make sure that medical problems are followed up and repeat prescriptions are organised

## **Named GP**

All patients now have a named GP. This doctor will have overall responsibility for the care and support that our surgery provides to you. This does not prevent you from seeing other GPs in the practice. You can still book to see/speak to any of the GPs, and your "named GP" might not always be available to see you. We are currently registering all new patients with Dr JJ Wells. If you would like another 'named GP' please let the receptionist know when you register.

## **Registration for organ and blood donation**

Registration for organ and blood donation is no longer part of your registration process with the surgery. Therefore patients are requested to self-register on the NHS Blood and Transplant website [www.nhsbt.nhs.uk](http://www.nhsbt.nhs.uk) and by doing so you have a greater choice and options. If you prefer to talk to someone to register you can telephone the NHS Blood and Transport helpdesk on 0300 123 2323.

## **Identifying Patients with Disabilities and other needs**

It is important to us to be able to identify and record patient's requirements in their medical notes if they have a recorded disability. There is a section on the new patient questionnaire. Please complete if you are registered blind or partially sighted, registered deaf, registered deafblind, on the learning disabilities register, have a visual impairment, have hearing difficulties or impairments or those who use hearing aids.

## Electronic Prescription Service

The Electronic Prescription Service (EPS) is an NHS service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliances from. If you normally collect your repeat prescriptions from your GP you will not have to visit your GP practice to pick up your paper prescription. Instead, your GP will send it electronically to the place you choose, saving you time. You will have more choice about where to get your medicines from because they can be collected from a pharmacy near to where you live or work. Please indicate your choice of nominated pharmacy on the new patient questionnaire. For more information please visit [www.hscic.gov.uk/epspatients](http://www.hscic.gov.uk/epspatients). If you use an appliance contractor please speak to reception regarding this nomination.

**All information provided is strictly confidential and will be processed using the Practice's Patient Confidentiality / Data Protection protocols**